BarTender

Technical Document
English

What's New

BarTender Cloud – Release 12.6

November 2026

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Overview

With the 12.6 update to BarTender Cloud, Seagull Software continues to enhance your design and printing experience, and to provide easier ways to manage and administer your print operations. This What's New document describes the most significant features that were added or improved in this update.

In This Release

- Enterprise Subscribers Can Access BarTender Cloud's Sandbox During UAT
- Intelligent Forms: Adding the Record Picker
- Intelligent Forms: View the Image of a Label on the Form Preview Page
- Enterprise SSO Enhancements: Single Sign-On Recovery
- Authentication: Expanded Token Lifetime Options for Service Accounts

Enterprise Subscribers Can Access BarTender Cloud's Sandbox (Pre-Production) During UAT

BarTender Cloud Sandbox (Pre-Production) Environment Available for Select CustomersBarTender Cloud includes a pre-production sandbox environment accessible by BarTender Cloud Enterprise customers from the Customer Portal. This sandbox enables customers to test upcoming release features in a sandbox environment and make any necessary change to their front-end application without disruption to production. Customers can test without breaking their production environment.



The sandbox is only available during the release's UAT period.

To request sandbox access, click **BarTender Cloud** on the Customer Portal. On the Subscriptions page, check the Sandbox Access panel.

- If a subscription is eligible to access the sandbox, the panel contains a **Request Sandbox Access** button.
- If a subscription is not eligible to access the sandbox, the panel displays Not Eligible.

Fill out the request form and submit it to Seagull Software.

To track where your request is in the approval process, return to the Subscriptions page. The Status field in the Sandbox Access panel will display the request's progress.

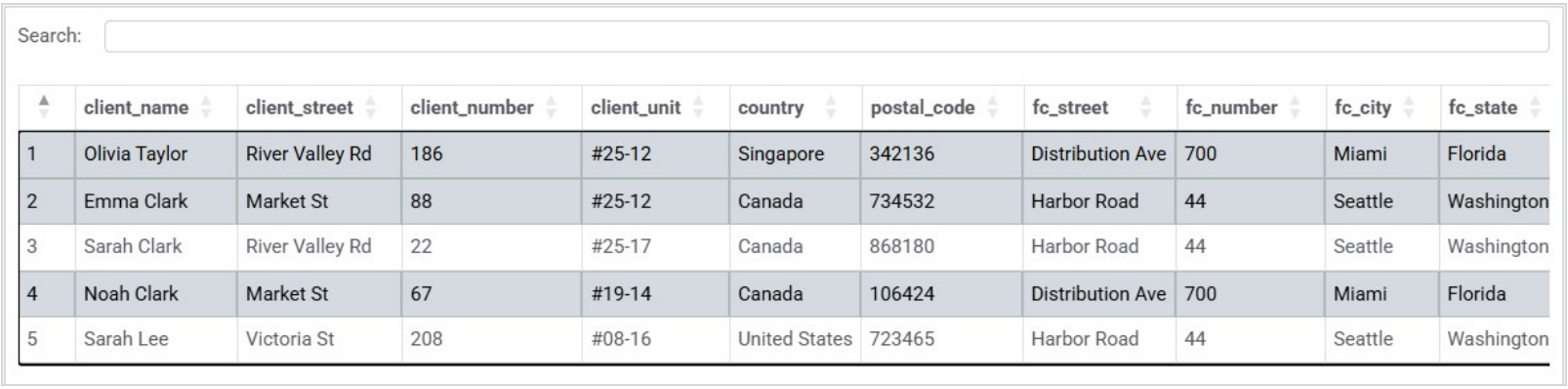
If the request is successful, the user is granted access to the sandbox for three days. During this time, they can test the new features and submit any problems they find. After the three-day period, Seagull's UAT team has seven days to confirm the problem and schedule a fix.

Sandbox access is limited to eligible plans. Currently, only Enterprise-level subscriptions are eligible to access the sandbox.

Intelligent Forms: Adding the Record Picker

Intelligent Form Builder now supports record-based label printing through the Record Picker. The Record Picker simplifies label printing from connected data sources by enabling users to choose the record or records to print without including all records in the data set in the print.

This enhancement streamlines label printing workflows while providing support for both single-record and multi-record selection.



	client_name	client_street	client_number	client_unit	country	postal_code	fc_street	fc_number	fc_city	fc_state
1	Olivia Taylor	River Valley Rd	186	#25-12	Singapore	342136	Distribution Ave	700	Miami	Florida
2	Emma Clark	Market St	88	#25-12	Canada	734532	Harbor Road	44	Seattle	Washington
3	Sarah Clark	River Valley Rd	22	#25-17	Canada	868180	Harbor Road	44	Seattle	Washington
4	Noah Clark	Market St	67	#19-14	Canada	106424	Distribution Ave	700	Miami	Florida
5	Sarah Lee	Victoria St	208	#08-16	United States	723465	Harbor Road	44	Seattle	Washington

To explore this enhancement, refer to Adding the Record Picker to an Intelligent Form - Part 1.

To explore this enhancement, refer to Adding the Record Picker to an Intelligent Form - Part 2.

There are two phases to adding the Record Picker to an Intelligent Form.

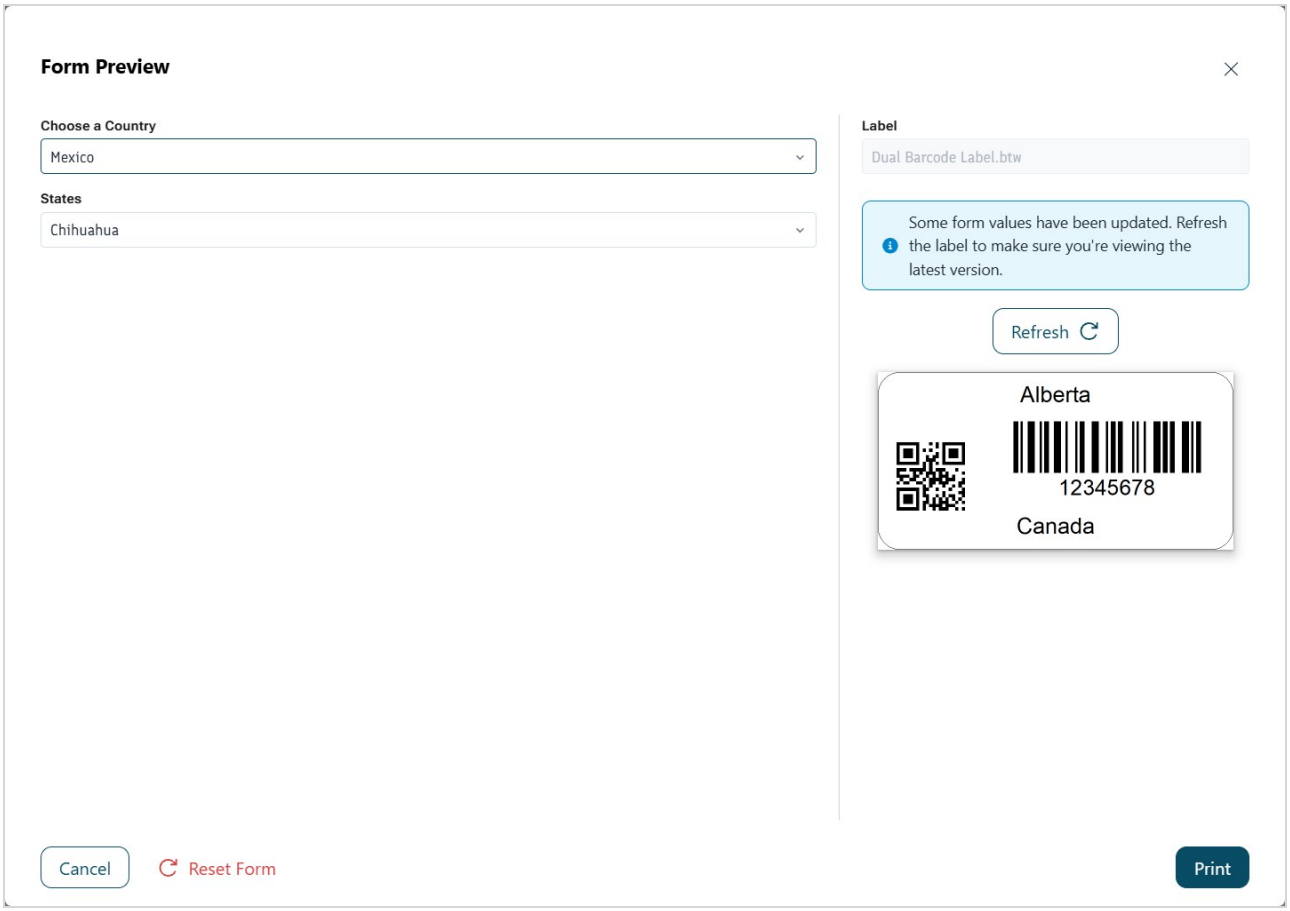
1. Create a BarTender label that contains a Record Picker object.
2. Attach that label to an intelligent form and map the variables.

Once you do this, when you preview or print the form on the BarTender Cloud Print page, the Record Selection dialog displays with all records selected. Deselect the records you do not want to print, then click Next to proceed through the preview or print process.

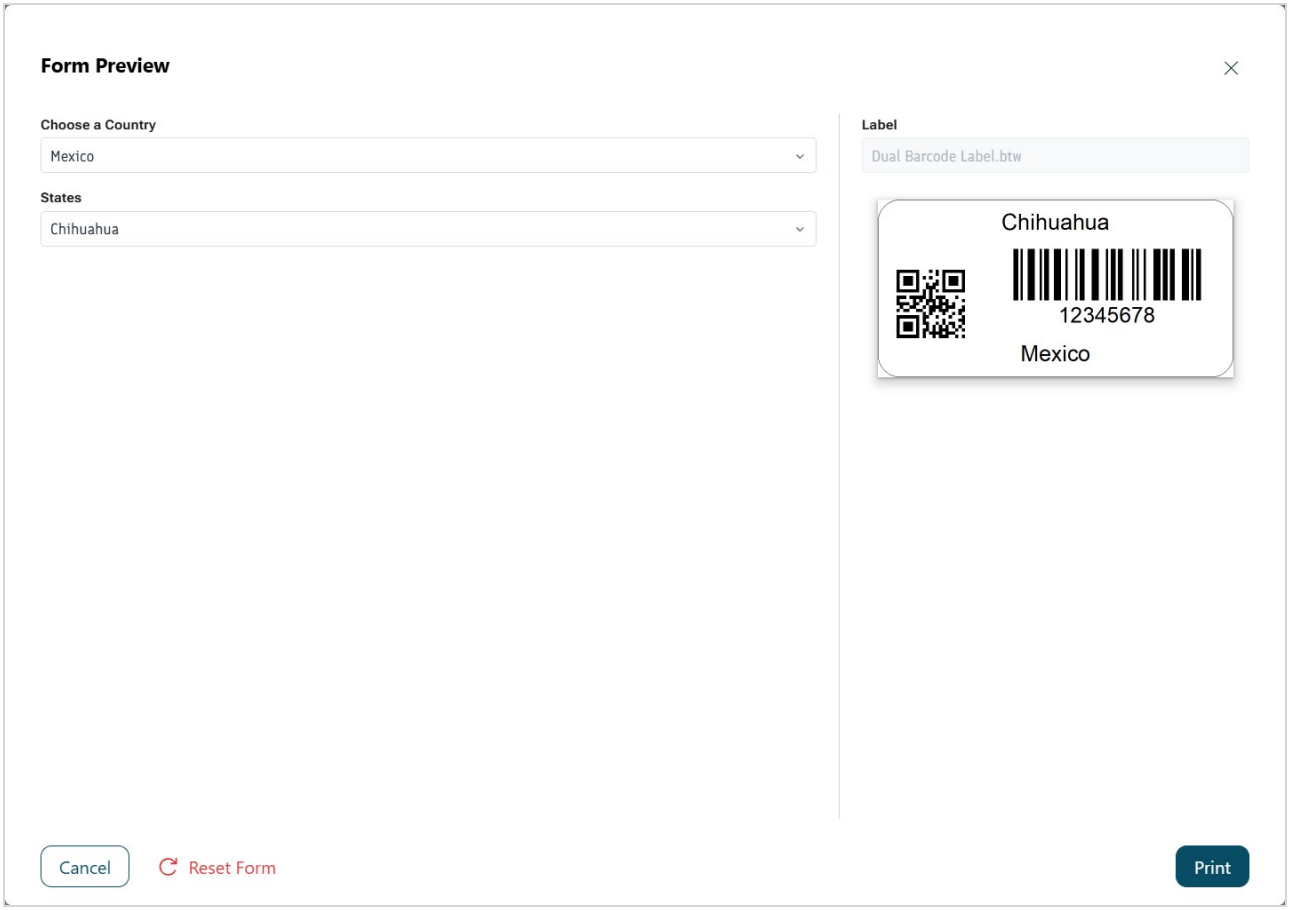
Intelligent Forms: View the Image of a Label on the Form Preview Page

Intelligent Forms now supports refreshing the visual preview of the label on-demand in Print Preview. Users can generate an updated label preview based on their current form values, enabling them to verify label content before printing. This improves accuracy, reduces unnecessary test prints and increases confidence in print output.

When the form content changes, BarTender Cloud displays a blue notice and the Refresh button.



Click **Refresh** to update the label image to include the new form values.



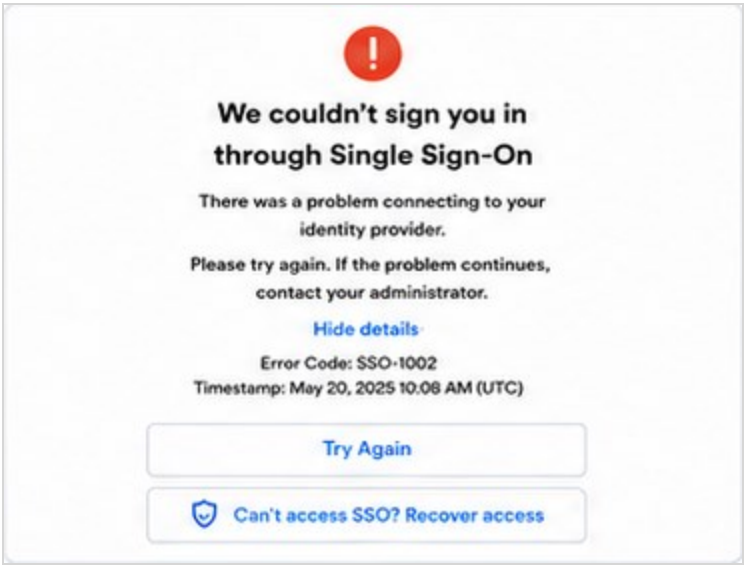
To explore this feature further, refer to Label Image on the Form Preview Page (Updated).

Enterprise SSO Enhancements: Single Sign-On Recovery

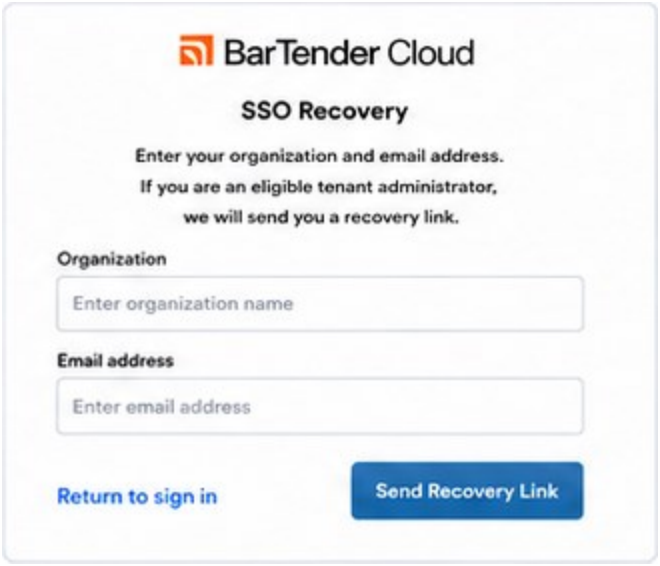
With Enforce SSO enabled, when the Identity Provider becomes unavailable (e.g., misconfigured or needs updating), all users can be locked out of the tenant. Seagull Software provides emergency administrative access to the tenant for authorized administrators when this happens.

To explore this feature further, refer to Single Sign-On Recovery.

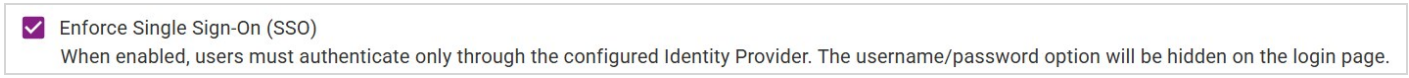
When attempting to sign in with single sign-on fails, BarTender Cloud displays an error message.



Select to recover access from this message. Eligible tenant administrators then receive a one-time recovery email. Click the link in the email to begin the recovery process. Use the tenant's usual sign-in page and the administrator's credentials to sign into Bartender Cloud.



Once you sign in you must either fix the identity provider's configuration or clear the Enforce Single Sign-On (SSO) checkbox. Either of these will permit others to sign into the tenant again.



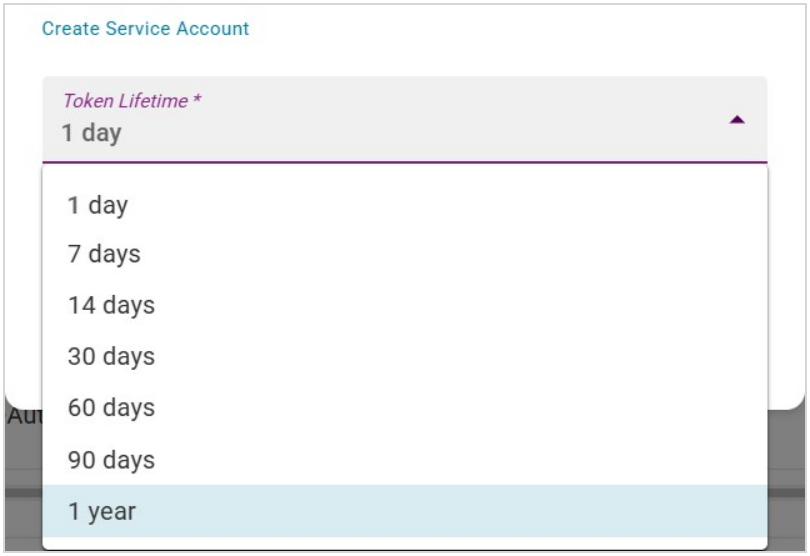


The recovery process applies only to the validated administrator. It does not disable the Enforce Single Sign-On (SSO) setting for the entire tenant, nor does it make local username/password login available any other user.

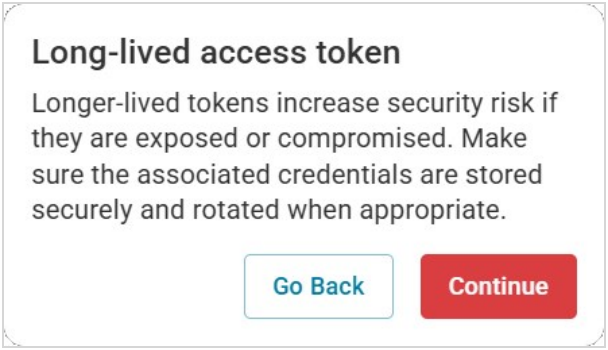
Authentication: Expanded Token Lifetime Options for Service Accounts

The tenant-wide access token lifetime setting has been expanded to support additional durations of 60 days, 90 days, and one year, extending the previous maximum of 30 days

To explore this enhancement, refer to Creating Machine-to-Machine Applications (Updated).



Be aware that longer durations for access tokens expose the system to a larger chance of being compromised.



The previous range was one day to thirty days.

Related Documentation

Technical Documents

To view and download technical documents, visit:

https://www.bartendersoftware.com/resources/library

Manuals

- Getting Started with BarTender Cloud

BarTender Cloud Help System

- BarTender Cloud
- Managing Your Files
- Printing Documents

Other Resources

- Please visit the Getting Started with BarTender Cloud page on the BarTender Support Portal website.
- Please visit the BarTender website at https://www.bartendersoftware.com.

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Version 11/11/2026