
BarTender Track & Trace

User Guide

Version 12.5

Contents

Introduction to BarTender Track & Trace	5
Overview	6
Site Configuration Dashboard: Manual Refresh Data Update	7
Benefits	8
Track & Trace APIs: Location Configuration Management	9
Benefits	10
Track & Trace Settings: Configuration History	11
Benefits	12
Serialization API: GS1 Serial Number Generation	13
Benefits	14
Mobile RFID Support: Zebra RFD40 Series	15
Benefits	16
Daily Wash Reporting Usability Enhancements	17
Benefits	18
Get Started	19
Product Areas	20
Administration	20
Inventory	20
Logistics	20
Analytics and Reporting	21
Mobile Applications	21
Developer and Integration Resources	21
Feature Walkthroughs	22
Administration	23
Administration Areas	23
Users and Access	23
Master Data	23
Site and Location Configuration	23
Typical Administrative Tasks	23
Administration Common Workflows	24
Inventory	25
Inventory Areas	25
Inventory Visibility	25

Item Search and Item Details	25
Inventory Activity	25
Typical Inventory Tasks	26
Inventory Common Workflows	26
Logistics	27
Logistics Areas	27
Receiving	27
Shipping	27
Order Management	27
Inventory Transfers	27
Typical Logistics Tasks	27
Logistics Common Workflows	28
Analytics and Reporting	29
Analytics and Reporting Areas	29
Receiving Dashboard	29
Shipping Dashboard	29
Item Detail Report	29
Stock Availability	29
Typical Analytics and Reporting Tasks	30
Analytics and Reporting Common Workflows	30
Mobile Applications	31
Mobile Application Capabilities	31
Item Search and Stock Checks	31
RFID Item Location	31
Inventory Updates and Synchronization	31
Reader Connection	31
Typical Mobile Application Tasks	32
Developer and Integration Resources	33
Developer and Integration Areas	33
API Documentation	33
Inventory Data Access	33
Integration Scenarios	33
Typical Developer and Integration Tasks	33
Feature Walkthroughs	35

Guided Walkthroughs	36
Related Documentation	37

Introduction to BarTender Track & Trace

BarTender Track & Trace supports inventory visibility, logistics workflows, and item-level tracking for organizations that need better control over operational movement and status.

Use this documentation to learn how to configure Track & Trace, manage inventory and logistics activities, use mobile workflows, review analytics, and connect external systems.



BarTender Track & Trace can be used as the encoding solution for item-level labeling.

Overview

With the 12.5 update to Track & Trace, Seagull Software continues to enhance site configuration, integration capabilities, configuration management, serialization, mobile RFID support, and operational reporting across the platform. The What's New section describes the most significant features and enhancements included in this release.

BarTender Track & Trace 12.5 release notes are available on the online [BarTender Support Center](#).

The new or improved features available in BarTender Track & Trace are:

- [Site Configuration Dashboard: Manual Refresh Data Update](#)
- [Track & Trace APIs: Location Configuration Management](#)
- [Track & Trace Settings: Configuration History](#)
- [Serialization API: GS1 Serial Number Generation](#)
- [Mobile RFID Support: Zebra RFD40 Series](#)
- [Daily Wash Reporting Usability Enhancements](#)

Site Configuration Dashboard: Manual Refresh Data Update

Organizations managing multiple sites and operational zones need access to current configuration information when reviewing location structures and planning operational changes.

The Site Configuration Dashboard now includes a manual refresh option that updates site and zone information on demand. This allows administrators to retrieve the latest configuration information without reloading the entire application.

To explore this enhancement in action, see the [Site Configuration Dashboard Manual Refresh walkthrough](#).

As locations and zones are added or updated, administrators can use the refresh option to update location and zone lists, summary metrics, map data, and related navigation elements together. This provides a synchronized view of the latest site configuration while allowing configuration activities to continue without interruption.

Manual refresh also provides a direct way to verify recent configuration changes. After locations or zones are updated, administrators can refresh the dashboard and review the resulting lists, metrics, maps, and navigation information without leaving the current workflow.

Benefits

- **Current Configuration Visibility:** Administrators can retrieve the latest site and zone information whenever needed, providing greater confidence that configuration reviews are based on current data.
- **Reduced Workflow Interruptions:** Dashboard information can be refreshed without restarting or reloading the application, allowing configuration tasks to continue with minimal disruption.
- **Consistent Dashboard Information:** Location and zone lists, summary metrics, map views, and navigation elements are refreshed together, providing a synchronized view of the current configuration.
- **Improved Configuration Validation:** Recent changes to locations and zones can be verified after they are completed, supporting configuration accuracy and reducing the need for repeated navigation.

Track & Trace APIs: Location Configuration Management

Organizations managing multiple operational sites need consistent ways to replicate, review, and maintain location structures as their environments grow.

Track & Trace now supports importing and exporting Location and Zone configurations, allowing configuration data to be reused across operational environments and reducing repetitive site setup and maintenance activities.

For technical details about implementing these capabilities, see the [Track & Trace API documentation](#).

Location and Zone configuration data can be exported in a structured file format for review or reuse. Configuration data can also be imported to create or update site configurations, providing a consistent approach to managing location structures across multiple sites.

Before configuration changes are applied, imported data can be validated to identify potential issues. This provides additional control over configuration updates and helps organizations maintain consistent Location and Zone definitions when deploying new sites or updating existing environments.

Benefits

- **Faster Site Deployment:** Existing site configurations can be reused when introducing new facilities, reducing the time required to prepare operational environments.
- **Consistent Configuration Management:** Standardized import and export capabilities help maintain consistent Location and Zone definitions across multiple sites.
- **Validation Before Applying Changes:** Configuration files can be validated before updates are applied, helping identify potential issues and reducing the risk of configuration errors.
- **Simplified Configuration Maintenance:** Configuration data can be reviewed, updated, and managed outside the application before being applied, making ongoing maintenance more efficient.
- **Reduced Manual Configuration:** Bulk import capabilities reduce repetitive configuration tasks and improve consistency when updating large numbers of Locations and Zones.

Track & Trace Settings: Configuration History

Configuration settings define how inventory, lifecycle, and master data behaviors are applied across Track & Trace. As these settings evolve, organizations need visibility into configuration changes and controls that help maintain consistent operational rules.

The Settings page now includes centralized configuration history for Inventory, Lifecycle, and Master Data settings. This provides administrators with a chronological record of configuration changes and greater visibility into how settings have evolved over time.

To explore this enhancement in action, see the [Track & Trace Configuration History walkthrough](#).

Configuration history identifies when changes occurred, who made them, and which settings were affected. Human-readable change summaries make it easier to review administrative activity and understand changes without comparing configuration values manually.

Lifecycle configuration has also been enhanced with validation that prevents duplicate status names and improved synchronization between globally defined lifecycle rules and site configurations. Together, these enhancements help maintain consistent lifecycle behavior and improve the quality of configuration data across operational environments.

Benefits

- **Complete Configuration History:** Configuration changes are recorded in chronological order, making it easier to review when changes occurred, who made them, and which settings were affected.
- **Improved Audit Readiness:** Automatically recorded configuration history supports governance and compliance by providing a reliable record of administrative changes.
- **Consistent Lifecycle Configuration:** Lifecycle settings defined at the global level are reflected consistently across site configurations, helping maintain standardized operational behavior.
- **Higher Configuration Quality:** Validation prevents duplicate lifecycle status names, reducing ambiguity and helping preserve accurate configuration data.
- **Better Administrative Visibility:** Human-readable change summaries simplify configuration reviews and help administrators understand how settings have evolved over time.

Serialization API: GS1 Serial Number Generation

Organizations managing serialized products often need multiple GS1 identifier formats to support RFID encoding, barcode labeling, digital product identification, and regulatory requirements.

The Serialization capability now supports automatic serial number allocation for GS1 identifiers and the generation of multiple identifier formats in a single request. These enhancements provide a consistent approach to generating identifiers across RFID, barcode, and digital traceability workflows.

For technical details about implementing these capabilities, see the [Track & Trace API documentation](#).

Serial numbers can be assigned automatically, reducing the need to manage serial sequences separately. Multiple supported identifier representations can also be generated together, helping maintain consistency between the identifiers used for physical labeling, RFID encoding, and digital product information.

The Serialization capability also expands support for GS1 identifier types and provides additional product context for supported identifiers. Information such as lot and expiration data can be included where applicable, supporting traceability and regulatory requirements across serialized product workflows.

Benefits

- **Automated Serial Number Assignment:** Serial numbers are assigned automatically, reducing the need to manage serial sequences manually and helping maintain consistent identifier generation.
- **Multiple Identifier Formats:** RFID, barcode, and digital identifier formats can be generated together, reducing the need for separate generation processes.
- **Expanded GS1 Support:** Support for additional GS1 identifier types enables organizations to address a wider range of serialization and asset identification scenarios.
- **Enhanced Product Context:** Product context information, including lot and expiration data where applicable, can be included to support traceability and regulatory requirements.
- **Consistent Identification Across Workflows:** A unified serialization process helps maintain consistency between printed labels, RFID tags, and digital product information throughout operational workflows.

Mobile RFID Support: Zebra RFD40 Series

Reliable RFID device support is important for maintaining inventory operations as enterprise hardware evolves and mobile device fleets are refreshed.

The mobile application now supports Zebra RFD40 RFID sleds for core RFID-based workflows. This enhancement enables organizations to use current-generation RFID hardware for inventory, tracking, item lookup, and related mobile operations while maintaining a consistent user experience across supported devices.

A demonstration of the Zebra RFD40 Series reader is available in the HTML version of this documentation.

Improved connection management also helps maintain RFID availability during daily activities by supporting more reliable device connection and reconnection behavior.

Support for the Zebra RFD40 Series extends current mobile RFID workflows without requiring separate operational processes. Warehouse and field personnel can continue using supported inventory, tracking, and item lookup workflows while organizations transition to newer RFID hardware.

Benefits

- **Support for Current RFID Hardware:** Expands compatibility with modern RFID devices, allowing organizations to adopt newer hardware as part of ongoing device refresh initiatives.
- **Reliable Device Connectivity:** Improved connection and reconnection behavior helps maintain RFID availability during mobile operations, reducing interruptions caused by temporary connectivity loss.
- **Workflow Continuity:** Core RFID workflows remain available when transitioning to supported hardware, minimizing operational changes for warehouse and field personnel.
- **Extended Device Lifecycle Options:** Support for currently available RFID hardware reduces reliance on legacy equipment and helps simplify future hardware replacement planning.
- **Improved Operational Readiness:** Compatibility with current enterprise mobile environments supports broader deployment options and helps maintain consistent performance across supported devices.

Daily Wash Reporting Usability Enhancements

This enhancement is available specifically for Mojix Retail customers using Daily Wash reporting.

Operational reporting depends on accurate event filtering, meaningful performance indicators, and reliable dashboard behavior. As reporting volumes grow, organizations need reports that present relevant operational data while avoiding misleading metrics and unnecessary loading errors.

The Daily Wash reporting experience has been enhanced with improvements to wash count accuracy, projected KPI behavior, and the default reporting period for the EPCIS Event Metrics dashboard.

Daily wash count metrics now include only qualifying inventory events, helping ensure that reported values better represent operational activity. Projection metrics are also displayed only when sufficient historical data is available to support a meaningful result.

The EPCIS Event Metrics dashboard now opens with a default date range aligned with supported reporting limits, reducing the likelihood of report loading errors. Together, these changes provide a more consistent reporting experience across key performance indicators, trend visualizations, and search results.

Benefits

- **More Accurate Wash Counts:** Daily wash count metrics now reflect only qualifying inventory events, providing a more representative view of operational activity and reducing discrepancies caused by unrelated events.
- **Clearer Performance Indicators:** Projection metrics are shown only when enough historical information is available to produce meaningful results. When sufficient data is unavailable, the report indicates that a reliable prediction cannot be generated.
- **Improved Dashboard Reliability:** The EPCIS Event Metrics dashboard opens with a default reporting period aligned with supported data ranges, reducing report loading errors and providing a more consistent experience.
- **Consistent Reporting Results:** Key performance indicators, trend visualizations, and search results are based on the same validated dataset, improving confidence in operational reporting.
- **Better Operational Decision Support:** More accurate metrics and clearer reporting behavior help managers evaluate daily operations using data that better reflects current inventory activity.

Get Started

Use this section to understand the main areas of BarTender Track & Trace before working with inventory, logistics, configuration, and mobile workflows.

Track & Trace is organized around the following activities:

1. **Understand the product.** Review how Track & Trace supports inventory visibility, logistics workflows, and operational tracking.
2. **Configure the environment.** Set up users, permissions, locations, product data, and operational settings required for daily use.
3. **Review inventory visibility.** Use the home page, inventory panel, site map, and item detail views to monitor stock and item status.
4. **Perform operational workflows.** Use receiving, shipping, transfers, item checks, and mobile workflows to support inventory movement.
5. **Analyze activity.** Review dashboards, KPIs, reports, and stock availability information to monitor operational performance.

After reviewing this section, use [Product Areas](#) to find task-specific guidance.

Product Areas

Administration

Administration includes the configuration and management capabilities used to maintain a Track & Trace environment. This area supports user access, product and category data, site configuration, location setup, and tenant-level operational settings.

Key capabilities:

- Manage users, roles, permissions, and site assignments.
- Maintain product catalogs and category hierarchies.
- Configure sites, locations, maps, and operational zones.
- Review tenant-level configuration and operational settings.

[Learn more about Administration](#)

Inventory

Inventory provides visibility into item status, stock availability, asset location, and inventory activity across configured sites and zones. This area helps users monitor where items are located and how inventory changes as operational workflows are completed.

Key capabilities:

- Review inventory status by site, zone, product, SKU, or GTIN.
- Search for items and view item-level details.
- Check stock availability and inventory movement.
- Use maps and dashboards to review inventory distribution.

[Learn more about Inventory](#)

Logistics

Logistics supports the movement of inventory into, through, and out of operational locations. This area includes receiving, shipping, transfers, and order-related workflows used to manage inbound and outbound activity.

Key capabilities:

- Track inbound items and receiving activity.
- Track outbound items and shipping activity.

- Transfer items between configured locations.
- Review order details, item quantities, and operational progress.

[Learn more about Logistics](#)

Analytics and Reporting

Analytics and Reporting provides operational visibility through dashboards, KPIs, reports, and downloadable data. This area helps users monitor receiving, shipping, inventory activity, and operational performance across selected filters and time periods.

Key capabilities:

- Review receiving and shipping dashboards.
- Monitor KPIs for orders, items, progress, and accuracy.
- Use filters to analyze data by site, category, product, or order status.
- Download order details and operational reports.

[Learn more about Analytics and Reporting](#)

Mobile Applications

Mobile Applications extend Track & Trace workflows to supported mobile devices and connected readers. This area supports item searches, stock checks, synchronization and RFID-enabled operational activities.

Key capabilities:

- Search for items and verify stock from mobile devices.
- Perform Geiger searches to locate items.
- Synchronize one or more items.
- Connect supported RFID readers and mobile devices.

[Learn more about Mobile Applications](#)

Developer and Integration Resources

Developer and Integration Resources support connections between Track & Trace and external enterprise systems. This area provides access to API documentation and integration guidance for exchanging inventory, logistics, and operational data.

Key capabilities:

- Access API documentation for supported integration scenarios.
- Review authentication and access requirements.

- Integrate inventory and logistics data with external systems.
- Support reporting, ERP, WMS, and enterprise application workflows.

[Learn more about Developer and Integration Resources](#)

Feature Walkthroughs

Feature Walkthroughs provide interactive demonstrations of selected Track & Trace capabilities introduced across different product releases. Walkthroughs are organized so they remain easy to find regardless of the release in which the capability became available.

[View Feature Walkthroughs](#)

Administration

Administration contains the configuration and management capabilities used to maintain a Track & Trace environment.

This area is primarily intended for Global Managers and Site Managers responsible for user access, operational configuration, product information, location management, and tenant-level settings.

Use Administration to configure the foundation of a Track & Trace deployment, including users, products, categories, locations, and operational settings that support inventory visibility and logistics workflows.

Administration Areas

Users and Access

Manage user accounts, assign roles, control site access, and maintain permissions across the organization. User management also supports account activation, invitation resending, password resets, and user status management.

- [Users Dashboard](#)
- [Managing Users](#)

Master Data

Maintain the product and category information used throughout Track & Trace operations. Master data helps organize products, define category hierarchies, and support consistent product identification across inventory and logistics workflows.

- [Master Data Dashboard](#)
- [Managing Products and Categories](#)

Site and Location Configuration

Configure operational locations, maintain site information, and manage the maps used to represent operational environments. Location configuration supports site visibility, zone-based inventory tracking, and operational navigation within Track & Trace.

- [Site Configuration Dashboard](#)
- [Configuring Site Locations](#)

Typical Administrative Tasks

- Create and manage users.
- Assign roles and site access.

- Maintain products and categories.
- Configure operational locations and maps.
- Review tenant-level configuration settings.

Administration Common Workflows

Configure system settings, manage users and roles, and maintain operational access controls.

Recommended topics:

- User management
- Roles and permissions
- System settings
- Configuration management



Most administrative capabilities are available only to Global Managers and Site Managers, depending on assigned permissions.

Inventory

Inventory provides visibility into item status, stock availability, asset location, and inventory activity across configured sites and zones.

Use this area to review where items are located, search for specific products, view item-level details, check whether items are in stock, and monitor how inventory changes as operational workflows are completed.

Inventory information is supported by the Track & Trace home page, inventory panel, site map, item detail views, stock availability tools, and mobile inventory workflows.

Inventory Areas

Inventory Visibility

Review inventory information by site, zone, SKU, GTIN, PID, product name, and item quantity. The home page provides an at-a-glance view of inventory activity, including what is on site, what has entered the site, and what has left the site.

- [Using the Track & Trace Home Page](#)
- [Viewing Stock Availability](#)

Item Search and Item Details

Search for items and review detailed information about selected assets. Item details can include product information, zone, identifier, quantity, EPC, status, and last scan information.

- [Searching for Items](#)
- [Locating an Item Using the Item Detail Report](#)
- [Checking an Item](#)

Inventory Activity

Review and update inventory information as items move through operational processes. Inventory activity can include item edits, stock checks, synchronization, and movement between configured locations.

- [Editing Items](#)
- [Synchronizing](#)
- [Transferring Items Between Locations](#)

Typical Inventory Tasks

- Review inventory status by site or zone.
- Search for products by GTIN, SKU, PID, or product name.
- View item-level details and item status.
- Check stock availability.
- Review inventory distribution on the site map.
- Synchronize or update inventory information from supported workflows.

Inventory Common Workflows

Manage inventory visibility, stock status, and item movement across facilities, locations, and operational workflows.

Recommended topics:

- Inventory overview
- Stock visibility
- Inventory movements
- Location-based inventory tracking
- Inventory adjustments



Available inventory information may vary depending on the user's role and assigned site permissions.

Logistics

Logistics supports the movement of inventory into, through, and out of operational locations.

Use this area to receive inventory, process outbound shipments, transfer inventory between locations, and monitor operational activity throughout the inventory lifecycle.

Logistics workflows help maintain inventory accuracy while providing visibility into inventory movement and order fulfillment activities.

Logistics Areas

Receiving

Receiving workflows support the registration and validation of inbound inventory. These processes help confirm that expected inventory has arrived and has been correctly recorded in the system.

- [Inbound Receiving](#)
- [Inbound Receiving Configuration](#)

Shipping

Shipping workflows support the preparation, validation, and tracking of outbound inventory. These processes help ensure that inventory is shipped according to operational requirements.

- [Outbound Shipping](#)
- [Outbound Shipping Configuration](#)

Order Management

Order management workflows provide visibility into inventory requests, fulfillment activities, and inventory movement associated with operational orders.

- Order Management

Inventory Transfers

Transfer workflows support inventory movement between locations while maintaining visibility and traceability throughout the process.

- [Transferring Inventory Between Locations](#)

Typical Logistics Tasks

- Receive inventory into a site.
- Validate received inventory against expected quantities.

- Prepare and process outbound shipments.
- Monitor inventory movement between locations.
- Track inventory associated with operational orders.
- Review logistics activity and operational progress.

Logistics Common Workflows

Manage inbound, outbound, and operational logistics workflows that support the movement of goods through operational processes.

Recommended topics:

- Receiving
- Shipping
- Advanced Shipping Notices
- Shipping Orders
- Operational status tracking



Available logistics workflows may vary depending on the user's role, permissions, and assigned site.

Analytics and Reporting

Analytics and Reporting provides operational visibility through dashboards, KPIs, reports, and downloadable data.

Use this area to monitor receiving and shipping activity, review inventory-related performance, analyze operational progress, and access detailed information about orders, items, and stock availability.

Analytics and reporting capabilities help teams review operational activity across selected sites, filters, and time periods.

Analytics and Reporting Areas

Receiving Dashboard

The Receiving Dashboard displays information about received orders and items, pending receiving activity, average progress, and average accuracy. It also provides filters for reviewing receiving activity by site, category, product, order type, order status, and date range.

- [Tracking Inbound Items](#)
- [Receiving Dashboard](#)

Shipping Dashboard

The Shipping Dashboard displays information about shipped orders and items, pending shipping activity, average progress, and average accuracy. It supports operational review of outbound activity and shipping details by order.

- [Tracking Outbound Items](#)
- [Shipping Dashboard](#)

Item Detail Report

The Item Detail Report provides item-level information used to locate items, review item status, and investigate inventory activity. This report supports detailed operational review when users need to locate or verify specific items.

- [Locating an Item Using the Item Detail Report](#)

Stock Availability

Stock availability views provide visibility into available inventory and help users confirm whether items are in stock. This information supports operational planning, inventory review, and fulfillment-related decisions.

- [Viewing Stock Availability](#)

Typical Analytics and Reporting Tasks

- Review received and shipped orders.
- Monitor pending receiving and shipping activity.
- Analyze order progress and accuracy.
- Filter operational data by site, category, product, order type, order status, or date range.
- Locate specific items using detailed item reports.
- Download order details and operational data for additional review.

Analytics and Reporting Common Workflows

Review operational data, inventory activity, and business metrics that support visibility and decision-making.

Recommended topics:

- Dashboards
- Inventory analytics
- Logistics metrics
- Reports



Available analytics and reporting information may vary depending on the user's role, assigned sites, and selected filters.

Mobile Applications

Mobile Applications extends Track & Trace workflows to supported mobile devices and connected readers.

Use this area to search for items, check stock availability, perform inventory activities, synchronize inventory data and connect supported RFID readers.

Mobile workflows support inventory visibility and operational activities directly from supported mobile devices, helping teams access and update information at the point of work.

Mobile Application Capabilities

Item Search and Stock Checks

Mobile item search tools help users locate items, review item information, and confirm whether items are available in stock.

- [Searching for Items](#)
- [Checking an Item](#)
- [Checking Whether an Item Is in Stock](#)

RFID Item Location

RFID-enabled search workflows help users locate items in operational environments by using supported readers and mobile devices.

- [Performing a Geiger Search for Items](#)

Inventory Updates and Synchronization

Inventory update workflows support item edits and synchronization activities from the mobile application. These workflows help keep item information aligned with operational activity.

- [Editing Items](#)
- [Synchronizing](#)

Reader Connection

Mobile application workflows support reader connectivity for supported iOS and Android devices.

- [Connecting a Reader](#)

Typical Mobile Application Tasks

- Search for items from a supported mobile device.
- Check whether an item is in stock.
- Locate items using RFID search workflows.
- Edit item information in single or bulk mode.
- Synchronize one or more items.
- Connect supported readers to mobile devices.



Available mobile workflows may vary depending on the device, connected reader, user role, and assigned operational permissions.

Developer and Integration Resources

Developer and Integration Resources provides information for connecting Track & Trace with external systems, business applications, and enterprise platforms.

Use this area to access API documentation, review integration guidance, and understand how Track & Trace inventory and logistics data can support external reporting, ERP, WMS, and enterprise application workflows.

These resources are intended for developers, solution architects, system integrators, and technical administrators responsible for connecting Track & Trace with other business systems.

Developer and Integration Areas

API Documentation

API documentation provides developer-focused reference information for supported Track & Trace integration scenarios.

- [Track & Trace API Repository](#)

Inventory Data Access

Inventory data access supports external visibility into inventory snapshots and analytics data. These capabilities help integrated systems review inventory information using calculations aligned with Track & Trace inventory views.

- [Inventory API: Public Inventory Snapshot and Analytics Access](#)

Integration Scenarios

Integration resources support data exchange between Track & Trace and external enterprise systems such as ERP, WMS, reporting platforms, and custom applications.

- Inventory visibility and reporting integrations.
- Operational data exchange with external systems.
- Enterprise application and reporting workflows.

Typical Developer and Integration Tasks

- Access Track & Trace API documentation.
- Review integration requirements for external systems.
- Use inventory data in reporting and analytics platforms.

- Connect Track & Trace data with ERP, WMS, or custom applications.
- Review release-specific API enhancements.



API availability, access requirements, and integration options may vary depending on the tenant configuration and enabled Track & Trace capabilities.

Feature Walkthroughs

Feature walkthroughs provide interactive guidance for selected Track & Trace capabilities introduced across different product releases.

Walkthroughs are organized by feature rather than release version. Additional walkthroughs will be added as supporting guidance becomes available.

- [Walkthrough - Track & Trace Platform Settings: Lifecycle](#)
- [Walkthrough - Track & Trace Platform Settings: Master Data](#)
- [Walkthrough - Track & Trace Platform Site Configuration Dashboard: Enhanced Site and Zone Management](#)
- [Walkthrough - Track & Trace Platform Lifecycle](#)
- [Walkthrough - Track & Trace Platform Master Data Settings](#)
- [Walkthrough - Track & Trace Platform Site Configuration Dashboard Enhancements](#)
- [Walkthrough - Track & Trace Dashboard Settings Configuration](#)
- [Walkthrough - Track & Trace Map and Zone Management](#)
- [Walkthrough - Category Hierarchy Management – Global Manager Workflow](#)
- [Walkthrough - Track & Trace Global Manager Creates and Manages Products](#)
- [Walkthrough - Track & Trace Site Manager Browses the Product Catalog](#)
- [Walkthrough - Track & Trace Platform Site Manager and Operator Flow](#)
- [Walkthrough - Track & Trace Homepage](#)

Guided Walkthroughs

Guided walkthroughs provide step-by-step product tours for common Track & Trace setup and operational activities.

- [Track & Trace Installation Guide](#): Review the installation process and initial system setup workflow.
- [Track & Trace Configuration and Reset Setup](#): Review configuration settings and reset procedures used during system setup and maintenance activities.
- [Track & Trace RFID Connection Guide](#): Review the RFID connection workflow and supported configuration process for RFID operations.
- [Track & Trace App: Inventory and Define the Count Scope](#): Review how to create an inventory session and define the scope of items to include in the inventory count.
- [Track & Trace App: Check](#): Review how to perform item verification and validate item information using the Check workflow.
- [Track & Trace App: Search](#): Review how to search for items and view their details using the Search workflow.
- [Track & Trace App: Edit Items to Move and Change Disposition of an Item](#): Review how to update item locations and change item dispositions using the Edit Items workflow.

Related Documentation

Technical Documents

To view and download technical documents, visit:

<https://www.bartendersoftware.com/resources/library>

User Guides

- [Getting Started with BarTender](#) (Support Article)
- [Getting Started with BarTender Cloud](#) (Support Article)

BarTender Help System

- [Getting Started with BarTender Cloud](#)

Other Resources

Please visit the BarTender website at <https://www.bartendersoftware.com>.

bartendersoftware.com

© 2026 Seagull Software, LLC. BarTender, IntelligentTemplates, Drivers by Seagull, the BarTender logo, and the Drivers bySeagull logo are trademarks or registered trademarks of Seagull Software, LLC. All other trademarks are the propertyoftheir respective owners.

Version 8/26/2026