
BarTender Track&Trace

BarTender Track & Trace – Release 12.6

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Overview

With the 12.6 update to Track&Trace, Seagull Software continues to enhance site and zone configuration, serialization, inventory movement, inventory operations, and access to product support across the platform. The What's New section describes the most significant features and enhancements included in this release.

BarTender Track&Trace 12.6 release notes are available on the online [BarTender Support Center](#).

The new or improved features available in BarTender Track & Trace are:

- [Site Configuration Dashboard: Zone Label Generation and Google Maps Address Integration](#)
- [Serialization API: DSGTIN Family and GID Serial Generation](#)
- [Zone-Guided Item Movement: Zone Scanning and EPCIS Event Generation](#)
- [Inventory Operations Dashboard Enhancements: Date Filtering and Cycle Count](#)
- [Track&Trace Homepage: New Support Option in the Help Menu](#)

Site Configuration Dashboard: Zone Label Generation and Google Maps Address Integration

Effective site configuration depends on accurate location information and clear identification of operational zones. Organizations managing multiple sites and zones need practical ways to establish physical zone references for mobile workflows while maintaining reliable address and geographic information during site setup.

The Site Configuration Dashboard now includes zone label generation and address-assisted location setup. Printable zone labels provide scannable QR codes and readable zone names for configured zones, while address suggestions help populate location information and map positioning during site configuration.



To explore these enhancements in action, see the [Site Configuration Dashboard: Zone Label Generation and Google Maps Address Integration walkthrough](#).

Zone labels can be generated for all zones within a site or individually when a specific label needs to be replaced. Each label includes a QR code and readable zone information to provide a consistent physical reference for scan-based activities. Existing zone codes can also be associated with configured zones and included on labels to support established identification conventions.

Location setup has also been enhanced with address suggestions when adding or editing a location. Selecting an address populates related geographic information and establishes the location coordinates and map position, reducing manual entry and helping maintain consistency between location details and their visual representation.

Benefits

- **Operational Zone Identification:** Printable zone labels provide a consistent physical reference for configured zones, supporting scan-based activities and accurate identification of movement destinations.
- **Flexible Label Generation:** Labels can be generated for all zones within a site or for an individual zone, supporting initial site setup and replacement of damaged or missing labels without recreating the complete set.
- **Support for Existing Zone References:** Existing zone codes can be associated with configured zones and included on labels, helping organizations maintain established identification conventions alongside system-generated zone information.
- **Faster Location Setup:** Address suggestions reduce the information that must be entered manually when creating or updating locations by populating related location details from the selected address.
- **More Consistent Geographic Information:** Address selection establishes geographic coordinates and map placement, helping maintain consistency between location details and their visual representation.

Serialization API: DSGTIN Family and GID Serial Generation

Serialization requirements vary across industries and operational environments. Regulated products may require lot, expiration, and other contextual information alongside serialized identifiers, while other identification scenarios require externally assigned serial numbers or identifiers for assets that do not use a GS1 identification key.

Serialization capabilities have been expanded to support the DSGTIN family, including identifiers with lot, expiration, and additional GS1 Application Identifier data. These enhancements provide greater flexibility for representing serialized products and their associated context across labeling and traceability workflows.

Serialization can also preserve externally supplied serial numbers when organizations need to retain values assigned by regulatory authorities or other external business processes. This allows established identifiers to remain consistent without requiring replacement through a separate serial number generation process.

GID-based serialization extends identification options for internally managed assets that do not use a GS1-based identification key. GID identifiers provide the information required to uniquely identify and track these assets while supporting a consistent serialization approach across applicable operational workflows.

Benefits

- **Expanded Regulatory Data Support:** Lot codes, expiration dates, and additional product context can be incorporated into serialized identification data, supporting labeling and traceability requirements in regulated industries.
- **Greater Control of Serial Number Sources:** Existing serial numbers can be retained when serialization values originate from regulatory authorities or other external business processes, avoiding unnecessary replacement of established identifiers.
- **Support for Non-GS1 Assets:** GID serialization provides an identification option for organizations that use General Identifiers to track internal assets without a GS1-based identification key.
- **Consistent Identification Across Workflows:** Serialized identifiers and associated product context can be represented consistently across supported labeling and traceability processes, helping preserve identification accuracy throughout an item's lifecycle.

Zone-Guided Item Movement: Zone Scanning and EPCIS Event Generation

Zone-based item movement depends on accurate destination identification and reliable traceability as inventory moves through a site. Clear validation and movement review help ensure that items are associated with the intended operational zone and that completed transfers can be verified.

Zone-Guided Item Movement now supports scanning destination zone labels as the primary method for identifying where items are being moved, with manual zone selection available when needed. Destination zones are validated against the current site before the movement proceeds, helping ensure that items are moved to a valid operational location.



To explore this enhancement in action, see the [Zone-Guided Item Movement: Zone Scanning and EPCIS Event Generation walkthrough](#).

Before completing a movement, operators can review the captured items and quantities to confirm the contents of the transfer. This provides an additional verification step before inventory movement information is recorded.

Completed movements automatically record item-level traceability information and display a summary of the transaction. The summary includes the destination zone, number of items moved, associated activity, and resulting status, providing a clear record for operational verification. Manual zone selection remains available when scanning cannot be used, while validation and connectivity messages provide additional guidance when an issue occurs.

Benefits

- **More Accurate Destination Selection:** Scanning zone labels reduces reliance on manual destination selection and validates that the selected zone belongs to the current site, helping prevent items from being recorded against an incorrect location.
- **Movement Verification Before Completion:** A dedicated review step provides visibility into captured products, identifiers, and quantities before the movement is recorded, supporting greater accuracy in warehouse operations.
- **Item-Level Movement Traceability:** Completed movements automatically create traceability records for affected items, providing a consistent history of inventory movement between operational zones.
- **Clear Movement Confirmation:** The completion screen confirms the destination and total number of items moved while providing the associated activity and status, making it easier to verify that the movement was recorded as intended.
- **Operational Continuity:** Manual zone selection remains available when scanning is unavailable, while validation and connectivity messages help operators respond to issues without losing movement context.

Inventory Operations Dashboard

Enhancements: Date Filtering and Cycle Count

Inventory operations depend on access to both current and historical count information to assess performance, investigate discrepancies, and understand how counting activity progressed during an inventory session.

Note: These enhancements are available when using the latest Track & Trace user interface.

The Inventory Operations dashboard has been enhanced with inventory date filtering and additional visibility into cycle count activity. Inventory results can now be reviewed for a selected date while retaining the relevant store and filtering context, making it easier to review previous inventory sessions.



To explore these enhancements in action, see the [Inventory Operations Dashboard: Date Filtering and Cycle Count walkthrough](#).

Cycle count information provides additional context about how an inventory session progressed, including the session start time, local timezone, and scanning activity over time. This makes it possible to identify periods of activity and inactivity during the count and review activity according to the selected hierarchy dimension.

Historical inventory results and cycle count activity provide complementary views of inventory operations. Together, they help operations and loss prevention teams review previous sessions, understand when counting activity occurred, and identify sessions that may require additional investigation or follow-up.

Benefits

- **Historical Inventory Review:** Inventory results can be reviewed by date, making it easier to investigate previous count sessions and review results from previous inventory sessions without relying only on the latest available inventory.
- **Clearer Cycle Count Monitoring:** Chronological scan activity provides visibility into how a counting session progressed, helping identify periods of inactivity or interruption that may require operational follow-up.
- **Improved Session Context:** Session start time and store timezone provide clearer context for evaluating when inventory activity occurred and whether counting operations followed expected schedules.
- **More Informed Operational Follow-Up:** Combining inventory results with count activity helps operations and loss prevention teams identify sessions requiring attention and investigate counting performance with greater context.

Track & Trace Homepage: New Support Option in the Help Menu

Access to product guidance and support information is most effective when help resources are available directly from the application. Clear support navigation provides a consistent path to current documentation while operational activities are in progress.

A dedicated **Support** entry is now available from the application header, providing direct access to the current Track & Trace help content. This provides a clear path to product guidance without requiring users to locate documentation separately.



To explore this enhancement in action, see the [Track & Trace Homepage: New Support Option in the Help Menu walkthrough](#).

When the Support option is selected, the Track & Trace documentation opens in a separate browser tab. The active application session remains available, allowing product guidance to be reviewed without interrupting the current workflow.

The Support entry directs users to the current product documentation, providing a consistent destination for available guidance as documentation is updated over time.

Benefits

- **Faster Access to Help:** Product guidance is available directly from the application, reducing the effort required to locate relevant support resources.
- **Improved Workflow Continuity:** Help content opens separately from the active application, allowing operational work to remain accessible while documentation is consulted.
- **Consistent Support Navigation:** The Support entry directs users to the current product documentation, providing a clear and consistent path to available guidance.

Related Documentation

Technical Documents

To view and download technical documents, visit:

<https://www.bartendersoftware.com/resources/library>

Support Articles

- [Getting Started with BarTender Track & Trace](#)

Other Resources

- Please visit the BarTender website at <https://www.bartendersoftware.com>.

bartendersoftware.com

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