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# What's New

March 2025



## Contents

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Enhanced Notifications for Expiring Subscription .....	3
Printers Now Grouped in the Printer Dropdown .....	4
Print Gateway Settings Page Updated .....	5
External Authentication Expanded .....	8
Get a Document's Data Source Information .....	10
Google Sheets Re-Integrated .....	11
Related Documentation .....	12

## **Enhanced Notifications for Expiring Subscription**

Seagull Software has enhanced the notifications that warn users when their subscriptions are about to expire. In addition to making the notification messages clearer, Seagull Software extended the notification time frame from 30 days before expiration to 60 days, giving users a longer period of time to renew their subscriptions.

The contact link on the notification banner has been simplified, streamlining the subscription process.

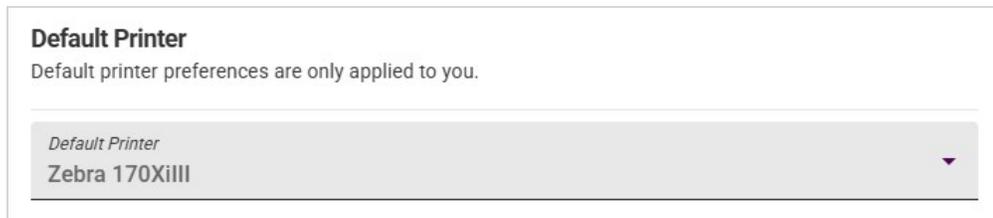
## Printers Now Grouped in the Printer Dropdown

BarTender Cloud now groups your printers in the **Printer** dropdown on the **Print** page to make it easier to find and use the printer you want. Printers are sorted into one of four categories to make it easier to locate the printer you want.



An administrator can define a default printer for the organization on the **Print Settings** page (Administration > Settings > Print Settings), which will appear in the **Favorited Printers** group of the Printers dropdown.

However, you can choose your own favorite printer on your **My Profile** page and that printer will override the organization's default printer and appear in the **Favorited Printers** group instead of the organization's default printer. This setting only affects your **Printers** dropdown; others in the organization will still see the designated default printer if they haven't selected a printer themselves.



If there are no printers available for a group—for example, if you do not have any local printers installed—that group does not appear on the **Printers** dropdown. If you select None on the **My Profile** page, the **Favorited Printers** group does not display in the dropdown.

## Print Gateway Settings Page Updated

Seagull Software has redesigned the **Print Gateway Settings** page, moving the **Add Print Server** and **Access Token** links to the bottom of the page. In addition, the **User Access Token** dialog has been modified so you can no longer paste a new access token into the dialog. You can, however, still copy the existing access token.

**BarTender Print Gateway Settings**

**Print Servers**  
Remote print servers your printers can be shared with

- BarTender Cloud Print Controller

**Local Printers**  
To configure these printers for use with BarTender Cloud, use the Printers page in the Manage Cloud Account view of BarTender Cloud or contact your administrator for assistance.

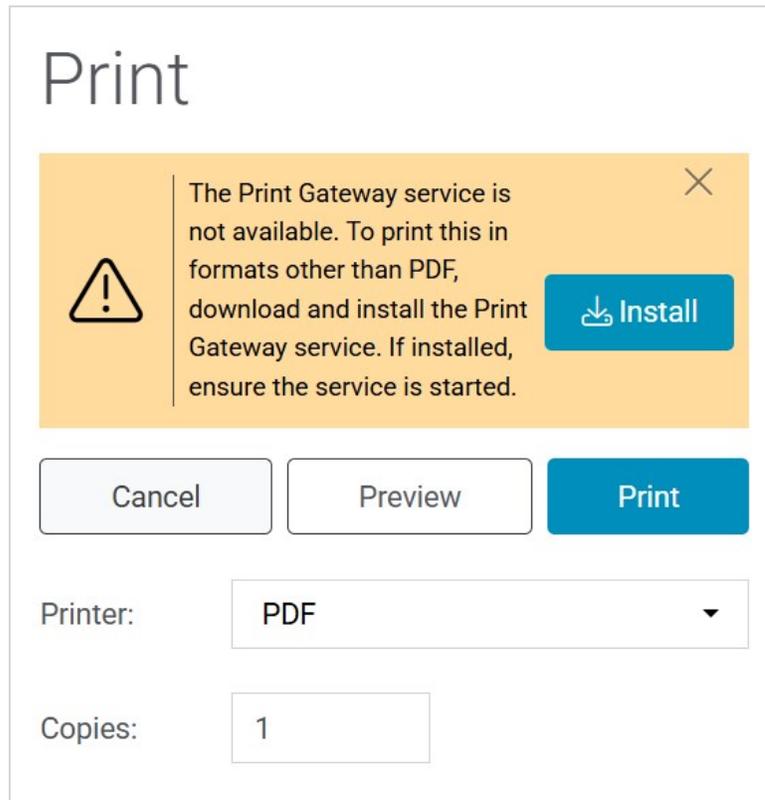
Status: Connected

PRTUSWA102-HP Laserjet 281-Accounting Printer Status: Ready	PRTUSWA103-Xerox in Marketing Printer Status: Ready
PRTUSWA105-HP LaserJet 1200 In Dev Printer Status: Ready	PRTUSWA106-HP LaserJet 200 Near IT Printer Status: Ready
PRTUSWA107-HP LaserJet P2055 in TS Printer Status: Ready	PRTUSWA108- Sales LaserJet 400 Printer Status: Ready
PRTUSWA112-HP LaserJet in Marketing Printer Status: Ready	PRTUSWA113-HP LaserJet 425 in Dev Printer Status: Ready
Zebra 170XIII	

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[Add Print Server](#) [Access Token](#)

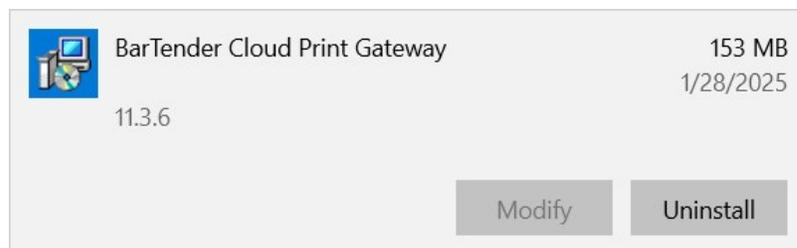
In order to use the new Print Gateway Settings page, you must update or reinstall the Print Gateway after upgrading BarTender Cloud. If you do not, you will still see the old format.



### To Install the new Print Gateway

1. On the Print page, click the **Install** button to download the installer.
2. Once the installer is downloaded (usually to the Downloads folder), double-click it.
3. Follow the steps in the wizard.

If you do not see a notification, you will need to uninstall and reinstall the Print Gateway.



### To uninstall the service

1. Open the **Settings** dialog and select **Apps**.
2. In **Apps & Features**, select **BarTender Cloud Print Gateway** from the list on the right.
3. Click **Uninstall**.

The Install notification and button will now display on the **Print** page and you can re-install the Print Gateway.

For more specific information on the Print Gateway service, see [Installing and Using the Print Gateway](#) in the Technical Document section of the [BarTender Resource Library](#).

## External Authentication Expanded

BarTender Cloud's external authentication feature has been expanded to enable administrators to authenticate users with PingID instead of using BarTender Cloud's own authenticator.

An administrator can set this up using the **External Authentication Service** section of the **Global Settings** page. On the BarTender Cloud menu, go to Administration > Settings > Global Settings then scroll down to the **External Authentication Service** section. Select the **PingID** checkbox, then fill in the displayed fields.

### External Authentication Service

By default, BarTender uses its own identity server, however external authenticators can be used instead.

Public Authentication Services

Enable users to sign in via external public identity services such as Google, EntraID, or PingID.

- Show BarTender login / password fields
- Google
- PingID *Needs configuration*

*Client Id \**

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*Client Secret \** 

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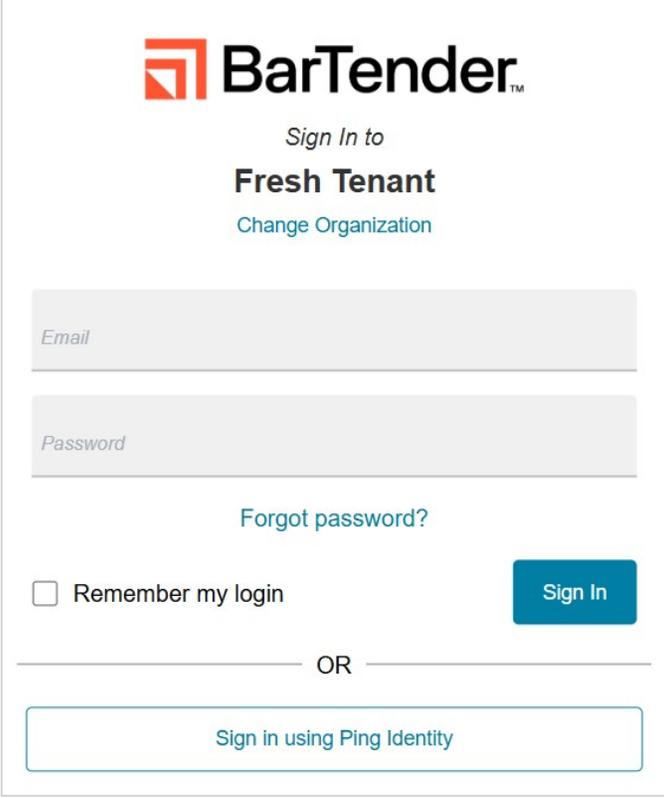
*Issuer Id \**

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Enable automatic account creation

The Client ID, Client Secret, and Issuer ID were all created when registering with PingID.

Once this is set up, the login page will look like this (assuming the administrator has not turned off the BarTender Cloud login and password fields).



The screenshot shows the BarTender login interface. At the top is the BarTender logo, consisting of a red square icon with a white 'B' shape and the text 'BarTender™'. Below the logo, the text reads 'Sign In to Fresh Tenant' in bold, with a link 'Change Organization' underneath. There are two input fields: 'Email' and 'Password'. Below the password field is a link 'Forgot password?'. A checkbox labeled 'Remember my login' is on the left, and a blue 'Sign In' button is on the right. A horizontal line with 'OR' in the center separates this from a button labeled 'Sign in using Ping Identity'.

If the user logging in with PingID has not yet created a BarTender Cloud account, and if the administrator has selected the **Enable automatic account creation** checkbox, BarTender will create a login account based on the PingID account when the user first uses it to login to BarTender Cloud.

If you have any questions about how PingID is set up for your organization, see your PingID administrator.

For more information about registering with PingID, see the support article [here](#).

## Get a Document's Data Source Information

When developing business solutions that connect BarTender with other products, such as ERP packages, an automated method for users to discover the named data sources available in a BTW file is extremely useful. Using the BTXML GetFormatProperties tag in the BarTender Cloud Actions API, a user can now see all the database fields in a BarTender document. The GetFormatProperties call returns any database fields (text data, Excel, or database) used in a document.

For more information about the GetFormatProperties tag, see the Using BTXML Script section of the Automating BarTender section in the BarTender on-prem help, available at [help.seagullscientific.com](http://help.seagullscientific.com).

## Google Sheets Re-Integrated

When working in the **Designer**, you can now connect your document to a Google Sheets database. Because of security policy changes made by Google, the connection with Google Sheets was temporarily interrupted.

Previously, you would receive an error saying that BarTender Cloud could not be authenticated when attempting to connect a document in the **Designer** to a Google Sheets database. This authentication issue with Google has been resolved and connecting to a Google Sheets database no longer causes an error.

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## Related Documentation

### Technical Documents

To view and download technical documents, visit:

<https://www.bartendersoftware.com/resources/library>

### Manuals

- [Getting Started with BarTender](#)

### BarTender Cloud Help System

- [BarTender Cloud](#)
- [Managing Your Files](#)
- [Printing Documents](#)

### Other Resources

- Please visit the [Getting Started with BarTender Cloud](#) page on the BarTender Support Portal website.
- Please visit the BarTender website at <https://www.bartendersoftware.com>.

### bartendersoftware.com

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